

I'm not a robot



























Android only With Health Connect, you can manage your fitness and health app connections and data with a single app. Health Connect combines data from other fitness and health apps and displays the shared health app information on your Google Fit dashboards. This will allow Fit to manage other health and fitness apps like your smartwatch. Set up Health Connect On your Android phone, download Health Connect from the Play Store. Open Google Fit . Tap Profile Settings Under 'Health Connect' settings, turn on Sync Fit with Health Connect. Change Health Connect settings From your phone settings On your Android phone, go to Settings Apps Health Connect Open. From the Google Fit app Disconnect Health Connect Disconnecting will stop Google Fit from accessing or editing any data from Health Connect. On your Android phone, open Google Fit . Tap Profile Settings Under 'Health Connect' settings, turn off Sync Fit with Health Connect. You can also Delete your data from Google Fit to remove past data written by Fit into Health Connect, and the data can't be read by other apps. New data may still be created in the future. Note: Other apps may still have access to historical Fit data if they've downloaded it before it's deleted. Shared data When you connect and grant access to Google Fit, Fit has permission to access or edit Health Connect data. Fit will still have a copy of this data that it has access to and ownership over. Control and change who has access to your data on Health Connect and the data that's shared with the app. Learn more about How connected app sharing works with your Google Fit data. Google Fit adheres to the Health Connect policy requirements and the Permissions and APIs that access sensitive information policy. This includes adhering to the Limited use requirements which determines how and for what purpose Google Fit can access and use your data through Health Connect. Post to the Help Community Get answers from community members Important: Starting January 2026, you won't be able to use POP for your other email accounts. Learn about upcoming changes to Gmailify and POP in Gmail. In a web browser, at mail.google.com, you can add: Another Gmail account. A non-Gmail account like Yahoo or iCloud Mail. You can add up to 5 email addresses to your Gmail account. In the Gmail app, you can also add another email account. However, you can't add accounts like Exchange and Post Office Protocol (POP). Learn how to add an account in the Gmail app. Before you begin You can't connect email accounts that don't support secure connections. You can import messages from another email account, but not any folders or labels. Your other email account needs to have POP access. If you're not sure, check your other email account's settings menu. You can't add an Outlook account to Gmail on your computer. To connect to Outlook, Microsoft now requires non-Microsoft email users to use modern authentication methods. To add an Outlook account to Gmail, use the Gmail app. Step 1: Change POP settings in your other account Yahoo, iCloud Mail, or another email provider In your other email account, turn on POP access. Another Gmail account On your computer, sign in to the Gmail account you want to import from. At the top right, click Settings See all settings. At the top, click the Forwarding and POP/IMAP tab. In the "POP Download" section, select Enable POP for all mail. At the bottom, click Save Changes. Tip: When you enable POP for all email, we recommend to keep a copy of the emails in your inbox. Next to "When messages are accessed with POP," select Keep Gmail's copy in the inbox. Step 2: Add another email account On your computer, sign in to the Gmail account you want to import to. At the top right, click Settings See all settings. At the top, click the Accounts and import or Accounts tab. In the "Check mail from other accounts" section, click Add a mail account. Type the email address of the other account. Click Next. Optional: If prompted, you can: Link your account with Gmailify and get enhanced Gmail features for your other account. Import your emails from your other account. Enter your username and password. Below where you enter your username and password, select the settings you want. Click Add Account. Tip: When you add another email account, we recommend that you select these settings: Always use a secure connection (SSL) when retrieving mail Label incoming messages Transfer old emails from another email account When you switch to Gmail, you can transfer your old emails from your other account. On your computer, open Gmail. At the top right, click Settings See all settings. At the top, click the Accounts and import tab. Click Import mail and contacts. Follow the on-screen steps. Click Start import. Tips: After you import, Gmail forwards messages sent to your other account for 30 days. Your new Gmail address is visible for 60 days, or until you delete the reminder. Stop email imports On your computer, open the Gmail account that you import to. At the top right, click Settings See all settings. At the top, click the Accounts and import tab. In the "Check mail from other accounts" section, next to the account, click Delete. Tip: If you still get emails, sign in to your other email account and turn off automatic forwarding. Fix errors when you add another email account If you get an error message, click Show error details. If POP is disabled: Go to your other email account and turn on POP. If POP is unavailable: Your email provider doesn't support POP. You can: Import old emails from your other email account. Set up automatic forwarding. Fix the "Server denied POP3 access" error message If you use 2-Step Verification: Create an app password. If you use a work or school account: In the "POP Server" section: Enter "mail.domain.com". Select Port 110. If you use Google MX records with a work or school account: In the "POP Server" section: Enter "pop.gmail.com". Select Port 995. If you still can't sign in, turn on access to less secure apps. Related resources Post to the help community Get answers from community members Looking for more advanced controls? Dive into topics like customizing settings, using offline access, and managing photos photos backups in our advanced Drive for desktop guide. Install on Windows Important: Before you start, check that your operating system is compatible with Google Drive for desktop. Download Google Drive for desktop: DOWNLOAD FOR WINDOWS Open "GoogleDriveSetup.exe." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Google Drive for desktop or your organization might have to install it for you. If you have questions, ask your administrator. On Google Drive for desktop, at the bottom right, in the system tray, you can find the Google Drive for desktop menu . Tip: To "Show hidden icons," click the arrow. To make it easier to find Google Drive for desktop when it's closed, you can pin it. To add Google Drive to the Start menu: In your Start menu, right click Google Drive Pin to Start. To add Google Drive to the taskbar: In your Start menu, right click Google Drive Pin to Taskbar. Install on macOS Important: Before you start, check that your operating system is compatible with Google Drive for desktop. Download Google Drive for desktop: DOWNLOAD FOR MAC Open "GoogleDrive.dmg." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Google Drive for desktop. Your organization must install it for you. If you have questions, ask your administrator. On Google Drive for desktop, at the top right, in the menu bar, you can find the Google Drive for desktop menu . To make it easier to find Google Drive for desktop when it's closed, you can pin it. To add Google Drive to your Dock: In the "Applications" folder, drag the Google Drive app to the left side of the recently used apps separator line. Get started with Drive for Desktop For this same video with audio descriptions, go to Get started with Google Drive for Desktop. When you open Google Drive for desktop for the first time, or after your account has been disconnected, to log in: On your computer, open Google Drive for desktop . Click Get started Sign in. Sign in to the Google Account you want to use with Google Drive for desktop. Tip: You can use up to 4 accounts at one time with Google Drive for desktop. Learn how to use multiple accounts at the same time You can use up to 4 accounts at one time with Google Drive for desktop. Add an account On your computer, click the Google Drive for desktop menu . In the top right-hand corner, click your profile picture + Add account. Sign in through your browser. Restart Google Drive for desktop. Disconnect an account Important: If a streaming account is disconnected, any offline files are removed. On your computer, click the Google Drive for desktop menu . Click your profile picture Disconnect account. In the pop-up window, click OK. Check sync status. On your homepage, the new "Sync status" tile displays your recently synced files and current sync activity. It replaces the previous "Activity" view. Find detailed sync activity: A comprehensive list of all recent sync activity. Get notifications: Important updates, like time-sensitive sync errors, show in your notifications. Use enhanced search: Search directly within Google Drive for desktop to find all files from your streamed Google Drive location, unlike Windows Search or macOS Spotlight. Tip: For a quick search, use a search hotkey combination. The default values for the search hotkey are: Windows: Ctrl + Alt + g. macOS: [Command icon] + [Accent icon] + g. You can set up your hotkey in advanced settings. Have simple sync control: You can pause or resume the sync process of Google Drive for desktop at any time. Add new folders to sync: Sync more folders on your computer with Google Drive. Access your synced files: Once your files are synced, you can access them from two main places: Through the Drive for desktop app: Click the folder icon to browse all your Drive files. You can also use the search bar in the app to find a specific file. Directly on your computer: Open File Explorer (on Windows) or Finder (on macOS) and navigate to the Google Drive folder. Here you will find "My Drive," "Shared drives," and other synced folders. To open a file, double-click it. Files in Google Docs, Sheets, and Slides open in your web browser, while other files open in their default desktop applications. Tip: If your Google Drive and "My Drive" folder are empty, you won't find the "Shared drives" or "Other computers" views. Share your feedback To share your feedback and report any issues: On your computer, click the Google Drive for desktop menu . At the top right, click Settings Send feedback. Looking for more advanced controls? Dive into topics like customizing settings, using offline access, and managing photos backups in our advanced Drive for desktop guide. Related resources If you change your Wi-Fi credentials or replace your Wi-Fi router, you need to connect your Google Nest or Home device to the new network. You might also need to factory reset your device and set it up again to reconnect to the network. Choose your Google Nest or Home device for specific instructions. Speakers and displays Google Nest display: Google Nest Hub, Google Nest Hub (2nd gen), Google Nest Hub Max Google Home speaker: Google Home, Google Home Mini (1st gen), Google Home Max Google Nest speaker: Google Nest Mini (2nd gen), Google Nest Audio Make sure your mobile device or tablet is linked to the same account as your device. Open the Google Home app . Tap Home All devices , then touch and hold your device's tile. Tap More Settings Device information. Tap Wi-Fi Forget this network. Return to the Google Home app home screen and tap Home Add Device Search for device . Follow the in-app steps. You need to reset and set your device again if: The steps above don't work. You get an error message that says "could not communicate with your [device]" when you try to forget your network. You're unable to change the network settings within the Google Home app. You have issues when you add the device to another Wi-Fi network. Thermostats Nest Learning Thermostat (4th gen) Important: You need to be near your thermostat to update your Wi-Fi information. Open the Google Home app . Tap Home All devices . Select your thermostat. Tap Settings Device information Wi-Fi. The app will walk you through how to change the Wi-Fi network. What you need Nest Learning Thermostat (3rd gen or earlier) Press the thermostat ring to bring up the Quick View menu. Select Settings . Turn the ring and select Network. Select the new Wi-Fi network name and enter the new password. It may take a few moments for your network to appear. Factory reset and set up your device again Cameras and doorbells Google Nest Cam: Nest Cam Indoor (wired, 3rd gen) Nest Cam Outdoor (wired, 2nd Gen) Google Nest Cam (battery) Google Nest Cam (wired) Google Nest Cam Indoor Google Nest Cam Outdoor Google Nest Cam IQ Indoor Google Nest Cam IQ Outdoor Google Nest Doorbell: Google Nest Doorbell (wired, 3rd gen) Google Nest Doorbell (battery) Google Nest Doorbell (wired, 2nd gen) Google Nest Doorbell (wired) From the Google Home app: Open the Google Home app . Tap Home All devices . Touch and hold your device's tile, then tap More Settings Tap Remove Device. If your device was online, it will factory reset automatically when you remove it from the app. If your device was offline, you must also factory reset it manually. Wait for the device to finish the factory reset. From the Home tab, tap Add Device Scan QR code . Continue to set up your camera or doorbell with the new Wi-Fi information. Important: If you can't find Home Wi-Fi help, you'll need to remove your camera from the app and add it back with new Wi-Fi information. You'll lose your video history so make sure to save any important video clips before you remove your camera. On the Nest app home screen, tap Settings . Select Home info then Home Wi-Fi help. Select the camera you want to update. Tap Start Update settings. Nest Wifi Pro, Nest Wifi and Google Wifi Nest Wifi Pro Nest Wifi Google Wifi Make sure the provided Ethernet cable is connected securely (the tab should click in) to your Nest Wifi router or primary Google Wifi point's WAN port . The other end should be connected securely to your modem. Make sure your modem and Wifi router and point(s) are powered on and that all cables are secure. Make sure your modem is connected to an internet source, such as your cable, DSL, or Fiber provider's line that comes into your home. Important: If only a Wifi mesh point is offline, check that it's within range of your router or primary Wifi point. You might need to move the point closer to your router or to another mesh point. Disconnect power from all of your network devices, such as your modem and any Google Nest Wifi or Google Wifi devices. Wait until all the lights on the devices you unplugged are off. It confirms that the devices no longer have power. Reconnect power to your modem. Wait until your modem is fully powered on and all of its indicator lights are back on. It usually takes about 2 minutes. Make sure all Ethernet cables are still secure. Reconnect power to your Google Nest Wifi router or primary Google Wifi point and wait until it's fully on. It takes about 1 minute. Reconnect power to any additional points or routers. Close and reopen the Google Home app. Perform a mesh test to confirm your devices work properly. Learn what the lights mean on your Google Nest Wifi or Google Wifi devices. Check your configuration In most cases, you don't need to change network configurations. Google Nest Wifi and Google Wifi use DHCP, a common internet connection protocol, by default. You might need to adjust the WAN settings in the Google Home app: DSL and Fiber internet users You might need to enter a PPPoE account name and password on the Nest Wifi router or primary Wifi point. Your modem needs this information to access the internet. You can do this in the Google Home app's WAN settings. If you don't know your PPPoE information, contact your ISP. You can also Learn how to fix PPPoE issues during setup. Static IP If you receive a static IP information in the WAN settings of the Google Home app, Your ISP should be able to provide this information. To use Wi-Fi the way you want, you can change how and when your device connects. When you have Wi-Fi turned on, your device automatically connects to nearby Wi-Fi networks you've connected to before. You can also set your device to automatically turn on Wi-Fi near saved networks. Open your device's Settings app. Tap Network & internet Internet. Tap a listed network. Networks that require a password have a lock icon . Tip: After you connect, the network is "Saved." When your device is nearby and Wi-Fi is on, your device automatically connects to this network. Connect via notification When Wi-Fi is on, you get notifications of available, high-quality, public networks. On these notifications: To connect to the network, tap Connect. To change Wi-Fi settings, tap All Networks. To not get notifications for that network, clear the notification. Learn how to control notifications. Connect from the Internet Panel Swipe down from the top of the screen. Tap Internet. In the panel that appears, select a network. Tip: To get a better connection, you can use the Internet Panel to quickly switch to another network. Your preference is saved temporarily. Compare networks' strength Open your device's Settings app. Tap Network & internet Internet. The network's signal strength is on the Wi-Fi icon . A fuller icon means a stronger signal. Reset your internet connection Important: If you reset your connection while you're on a phone or video call, your call will end. Swipe down from the top of the screen. Touch and hold Internet. Tap Reset . Open your device's Settings app. Tap Network & internet Internet. Next to your connected Wi-Fi network, tap Wi-Fi settings Disconnect. Change, add, share, or remove saved networks Change a saved network Open your device's Settings app. Tap Network & internet Internet. To move between listed networks, tap a network name. To change a network's settings, tap the network. Add a saved network Option 1: Wait for the network list to reload If the network you want isn't listed, but is nearby, wait for the list to refresh. Option 2: Add network Open your device's Settings app. Tap Network & internet Internet. At the bottom of the list, tap Add network. You may need to enter the network name (SSID) and security details. If the network you add is hidden or your router doesn't broadcast the network ID: Tap Advanced options. Under "Hidden Network," select Yes. Tap Save. Open your device's Settings app. Tap Network & internet Internet. Tap your Wi-Fi network Share. Your device will give you a QR code. To join the same network, have your friend scan the code with another device. Remove a saved network Open your device's Settings app. Tap Network & internet Internet. Touch and hold a saved network. Tap Forget. Post to the help community Get answers from community members Meet other Local Guides on the Local Guides Connect online forum. Here you can share stories behind your contributions and level up your contributions with tips and tricks from the community. You can also learn more about food, travel, and photography from around the world. Learn more about the Local Guides community. To join Local Guides Connect, visit the forum and sign in with your Google account. Then, you can start a discussion, reply to other members' posts, customize your community interaction, and learn how to make the most of your Local Guides experience. Local Guides Connect online forum. No longer want to participate in Local Guides Connect? Follow the directions below to close your account. Delete your Local Guides Connect account Important: If you delete your Connect account, it can't be recovered. All content posted with the deleted account stays on Connect, but it's attributed to "Deleted user." To remove your posts from public view, send an email request to local-guides@google.com. Local Guides can delete their Connect account at any time by following these steps: Go to Local Guides Connect. At the top right, click your Profile picture or Initial. Click Preferences Account. At the bottom, click Delete My Account. Export your Connect data Important: Media like photos, videos, and GIFs won't be exported. To get these, send an email request to local-guides@google.com. If you want to export your Connect data, make sure to do it before you delete your Connect account. Local Guides can export an archive of their data as a CSV file by following these steps: Go to Local Guides Connect. At the top right, click your Profile picture or Initial. Click Preferences Account. At the bottom, next to "Export your data," click Request archive. After the request has been completed, your file is available in "Notifications" next to your "Profile picture or Initial." The download link is valid for 48 hours. The data is compressed as a zip archive. Tip: If the archive doesn't extract when opened, use this tool. Post to the help community Get answers from community members

Android only With Health Connect, you can manage your fitness and health app connections and data with a single app. Health Connect combines data from other fitness and health apps and displays the shared health app information on your Google Fit dashboards. This will allow Fit to manage other health and fitness apps like your smartwatch. Set up Health Connect On your Android phone, download Health Connect from the Play Store. Open Google Fit . Tap Profile Settings Under 'Health Connect' settings, turn on Sync Fit with Health Connect. Change Health Connect settings From your phone settings On your Android phone, go to Settings Apps Health Connect Open. From the Google Fit app Disconnect Health Connect Disconnecting will stop Google Fit from accessing or editing any data from Health Connect. On your Android phone, open Google Fit . Tap Profile Settings Under 'Health Connect' settings, turn off Sync Fit with Health Connect. You can also Delete your data from Google Fit to remove past data written by Fit into Health Connect, and the data can't be read by other apps. New data may still be created in the future. Note: Other apps may still have access to historical Fit data if they've downloaded it before it's deleted. Shared data When you connect and grant access to Google Fit, Fit has permission to access or edit Health Connect data. Fit will still have a copy of this data that it has access to and ownership over. Control and change who has access to your data on Health Connect and the data that's shared with the app. Learn more about How connected app sharing works with your Google Fit data. Google Fit adheres to the Health Connect policy requirements and the Permissions and APIs that access sensitive information policy. This includes adhering to the Limited use requirements which determines how and for what purpose Google Fit can access and use your data through Health Connect. Post to the Help Community Get answers from community members Important: Starting January 2026, you won't be able to use POP for your other email accounts. Learn about upcoming changes to Gmailify and POP in Gmail. In a web browser, at mail.google.com, you can add: Another Gmail account. A non-Gmail account like Yahoo or iCloud Mail. You can add up to 5 email addresses to your Gmail account. In the Gmail app, you can also add another email account. However, you can't add accounts like Exchange and Post Office Protocol (POP). Learn how to add an account in the Gmail app. Before you begin You can't connect email accounts that don't support secure connections. You can import messages from another email account, but not any folders or labels. Your other email account needs to have POP access. If you're not sure, check your other email account's settings menu. You can't add an Outlook account to Gmail on your computer. To connect to Outlook, Microsoft now requires non-Microsoft email users to use modern authentication methods. To add an Outlook account to Gmail, use the Gmail app. Step 1: Change POP settings in your other account Yahoo, iCloud Mail, or another email provider In your other email account, turn on POP access. Another Gmail account On your computer, sign in to the Gmail account you want to import from. At the top right, click Settings See all settings. At the top, click the Forwarding and POP/IMAP tab. In the "POP Download" section, select Enable POP for all mail. At the bottom, click Save Changes. Tip: When you enable POP for all email, we recommend to keep a copy of the emails in your inbox. Next to "When messages are accessed with POP," select Keep Gmail's copy in the inbox. Step 2: Add another email account On your computer, sign in to the Gmail account you want to import to. At the top right, click Settings See all settings. At the top, click the Accounts and import or Accounts tab. In the "Check mail from other accounts" section, click Add a mail account. Type the email address of the other account. Click Next. Optional: If prompted, you can: Link your account with Gmailify and get enhanced Gmail features for your other account. Import your emails from your other account. Enter your username and password. Below where you enter your username and password, select the settings you want. Click Add Account. Tip: When you add another email account, we recommend that you select these settings: Always use a secure connection (SSL) when retrieving mail Label incoming messages Transfer old emails from another email account When you switch to Gmail, you can transfer your old emails from your other account. On your computer, open Gmail. At the top right, click Settings See all settings. At the top, click the Accounts and import tab. Click Import mail and contacts. Follow the on-screen steps. Click Start import. Tips: After you import, Gmail forwards messages sent to your other account for 30 days. Your new Gmail address is visible for 60 days, or until you delete the reminder. Stop email imports On your computer, open the Gmail account that you import to. At the top right, click Settings See all settings. At the top, click the Accounts and import tab. In the "Check mail from other accounts" section, next to the account, click Delete. Tip: If you still get emails, sign in to your other email account and turn off automatic forwarding. Fix errors when you add another email account If you get an error message, click Show error details. If POP is disabled: Go to your other email account and turn on POP. If POP is unavailable: Your email provider doesn't support POP. You can: Import old emails from your other email account. Set up automatic forwarding. Fix the "Server denied POP3 access" error message If you use 2-Step Verification: Create an app password. If you use a work or school account: In the "POP Server" section: Enter "mail.domain.com". Select Port 110. If you use Google MX records with a work or school account: In the "POP Server" section: Enter "pop.gmail.com". Select Port 995. If you still can't sign in, turn on access to less secure apps. Related resources Post to the help community Get answers from community members Looking for more advanced controls? Dive into topics like customizing settings, using offline access, and managing photos photos backups in our advanced Drive for desktop guide. Install on Windows Important: Before you start, check that your operating system is compatible with Google Drive for desktop. Download Google Drive for desktop: DOWNLOAD FOR WINDOWS Open "GoogleDriveSetup.exe." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Google Drive for desktop or your organization might have to install it for you. If you have questions, ask your administrator. On Google Drive for desktop, at the bottom right, in the system tray, you can find the Google Drive for desktop menu . Tip: To "Show hidden icons," click the arrow. To make it easier to find Google Drive for desktop when it's closed, you can pin it. To add Google Drive to the Start menu: In your Start menu, right click Google Drive Pin to Start. To add Google Drive to the taskbar: In your Start menu, right click Google Drive Pin to Taskbar. Install on macOS Important: Before you start, check that your operating system is compatible with Google Drive for desktop. Download Google Drive for desktop: DOWNLOAD FOR MAC Open "GoogleDrive.dmg." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Google Drive for desktop. Your organization must install it for you. If you have questions, ask your administrator. On Google Drive for desktop, at the top right, in the menu bar, you can find the Google Drive for desktop menu . To make it easier to find Google Drive for desktop when it's closed, you can pin it. To add Google Drive to your Dock: In the "Applications" folder, drag the Google Drive app to the left side of the recently used apps separator line. Get started with Drive for Desktop For this same video with audio descriptions, go to Get started with Google Drive for Desktop. When you open Google Drive for desktop for the first time, or after your account has been disconnected, to log in: On your computer, open Google Drive for desktop . Click Get started Sign in. Sign in to the Google Account you want to use with Google Drive for desktop. Tip: You can use up to 4 accounts at one time with Google Drive for desktop. Learn how to use multiple accounts at the same time You can use up to 4 accounts at one time with Google Drive for desktop. Add an account On your computer, click the Google Drive for desktop menu . In the top right-hand corner, click your profile picture + Add account. Sign in through your browser. Restart Google Drive for desktop. Disconnect an account Important: If a streaming account is disconnected, any offline files are removed. On your computer, click the Google Drive for desktop menu . Click your profile picture Disconnect account. In the pop-up window, click OK. Check sync status. On your homepage, the new "Sync status" tile displays your recently synced files and current sync activity. It replaces the previous "Activity" view. Find detailed sync activity: A comprehensive list of all recent sync activity. Get notifications: Important updates, like time-sensitive sync errors, show in your notifications. Use enhanced search: Search directly within Google Drive for desktop to find all files from your streamed Google Drive location, unlike Windows Search or macOS Spotlight. Tip: For a quick search, use a search hotkey combination. The default values for the search hotkey are: Windows: Ctrl + Alt + g. macOS: [Command icon] + [Accent icon] + g. You can set up your hotkey in advanced settings. Have simple sync control: You can pause or resume the sync process of Google Drive for desktop at any time. Add new folders to sync: Sync more folders on your computer with Google Drive. Access your synced files: Once your files are synced, you can access them from two main places: Through the Drive for desktop app: Click the folder icon to browse all your Drive files. You can also use the search bar in the app to find a specific file. Directly on your computer: Open File Explorer (on Windows) or Finder (on macOS) and navigate to the Google Drive folder. Here you will find "My Drive," "Shared drives," and other synced folders. To open a file, double-click it. Files in Google Docs, Sheets, and Slides open in your web browser, while other files open in their default desktop applications. Tip: If your Google Drive and "My Drive" folder are empty, you won't find the "Shared drives" or "Other computers" views. Share your feedback To share your feedback and report any issues: On your computer, click the Google Drive for desktop menu . At the top right, click Settings Send feedback. Looking for more advanced controls? Dive into topics like customizing settings, using offline access, and managing photos backups in our advanced Drive for desktop guide. Related resources If you change your Wi-Fi credentials or replace your Wi-Fi router, you need to connect your Google Nest or Home device to the new network. You might also need to factory reset your device and set it up again to reconnect to the network. Choose your Google Nest or Home device for specific instructions. Speakers and displays Google Nest display: Google Nest Hub, Google Nest Hub (2nd gen), Google Nest Hub Max Google Home speaker: Google Home, Google Home Mini (1st gen), Google Home Max Google Nest speaker: Google Nest Mini (2nd gen), Google Nest Audio Make sure your mobile device or tablet is linked to the same account as your device. Open the Google Home app . Tap Home All devices , then touch and hold your device's tile. Tap More Settings Device information. Tap Wi-Fi Forget this network. Return to the Google Home app home screen and tap Home Add Device Search for device . Follow the in-app steps. You need to reset and set your device again if: The steps above don't work. You get an error message that says "could not communicate with your [device]" when you try to forget your network. You're unable to change the network settings within the Google Home app. You have issues when you add the device to another Wi-Fi network. Thermostats Nest Learning Thermostat (4th gen) Important: You need to be near your thermostat to update your Wi-Fi information. Open the Google Home app . Tap Home All devices . Select your thermostat. Tap Settings Device information Wi-Fi. The app will walk you through how to change the Wi-Fi network. What you need Nest Learning Thermostat (3rd gen or earlier) Press the thermostat ring to bring up the Quick View menu. Select Settings . Turn the ring and select Network. Select the new Wi-Fi network name and enter the new password. It may take a few moments for your network to appear. Factory reset and set up your device again Cameras and doorbells Google Nest Cam: Nest Cam Indoor (wired, 3rd gen) Nest Cam Outdoor (wired, 2nd Gen) Google Nest Cam (battery) Google Nest Cam (wired) Google Nest Cam Indoor Google Nest Cam Outdoor Google Nest Cam IQ Indoor Google Nest Cam IQ Outdoor Google Nest Doorbell: Google Nest Doorbell (wired, 3rd gen) Google Nest Doorbell (battery) Google Nest Doorbell (wired, 2nd gen) Google Nest Doorbell (wired) From the Google Home app: Open the Google Home app . Tap Home All devices . Touch and hold your device's tile, then tap More Settings Tap Remove Device. If your device was online, it will factory reset automatically when you remove it from the app. If your device was offline, you must also factory reset it manually. Wait for the device to finish the factory reset. From the Home tab, tap Add Device Scan QR code . Continue to set up your camera or doorbell with the new Wi-Fi information. Important: If you can't find Home Wi-Fi help, you'll need to remove your camera from the app and add it back with new Wi-Fi information. You'll lose your video history so make sure to save any important video clips before you remove your camera. On the Nest app home screen, tap Settings . Select Home info then Home Wi-Fi help. Select the camera you want to update. Tap Start Update settings. Nest Wifi Pro, Nest Wifi and Google Wifi Nest Wifi Pro Nest Wifi Google Wifi Make sure the provided Ethernet cable is connected securely (the tab should click in) to your Nest Wifi router or primary Google Wifi point's WAN port . The other end should be connected securely to your modem. Make sure your modem and Wifi router and point(s) are powered on and that all cables are secure. Make sure your modem is connected to an internet source, such as your cable, DSL, or Fiber provider's line that comes into your home. Important: If only a Wifi mesh point is offline, check that it's within range of your router or primary Wifi point. You might need to move the point closer to your router or to another mesh point. Disconnect power from all of your network devices, such as your modem and any Google Nest Wifi or Google Wifi devices. Wait until all the lights on the devices you unplugged are off. It confirms that the devices no longer have power. Reconnect power to your modem. Wait until your modem is fully powered on and all of its indicator lights are back on. It usually takes about 2 minutes. Make sure all Ethernet cables are still secure. Reconnect power to your Google Nest Wifi router or primary Google Wifi point and wait until it's fully on. It takes about 1 minute. Reconnect power to any additional points or routers. Close and reopen the Google Home app. Perform a mesh test to confirm your devices work properly. Learn what the lights mean on your Google Nest Wifi or Google Wifi devices. Check your configuration In most cases, you don't need to change network configurations. Google Nest Wifi and Google Wifi use DHCP, a common internet connection protocol, by default. You might need to adjust the WAN settings in the Google Home app: DSL and Fiber internet users You might need to enter a PPPoE account name and password on the Nest Wifi router or primary Wifi point. Your modem needs this information to access the internet. You can do this in the Google Home app's WAN settings. If you don't know your PPPoE information, contact your ISP. You can also Learn how to fix PPPoE issues during setup. Static IP If you receive a static IP information in the WAN settings of the Google Home app, Your ISP should be able to provide this information. To use Wi-Fi the way you want, you can change how and when your device connects. When you have Wi-Fi turned on, your device automatically connects to nearby Wi-Fi networks you've connected to before. You can also set your device to automatically turn on Wi-Fi near saved networks. Open your device's Settings app. Tap Network & internet Internet. Tap a listed network. Networks that require a password have a lock icon . Tip: After you connect, the network is "Saved." When your device is nearby and Wi-Fi is on, your device automatically connects to this network. Connect via notification When Wi-Fi is on, you get notifications of available, high-quality, public networks. On these notifications: To connect to the network, tap Connect. To change Wi-Fi settings, tap All Networks. To not get notifications for that network, clear the notification. Learn how to control notifications. Connect from the Internet Panel Swipe down from the top of the screen. Tap Internet. In the panel that appears, select a network. Tip: To get a better connection, you can use the Internet Panel to quickly switch to another network. Your preference is saved temporarily. Compare networks' strength Open your device's Settings app. Tap Network & internet Internet. The network's signal strength is on the Wi-Fi icon . A fuller icon means a stronger signal. Reset your internet connection Important: If you reset your connection while you're on a phone or video call, your call will end. Swipe down from the top of the screen. Touch and hold Internet. Tap Reset . Open your device's Settings app. Tap Network & internet Internet. Next to your connected Wi-Fi network, tap Wi-Fi settings Disconnect. Change, add, share, or remove saved networks Change a saved network Open your device's Settings app. Tap Network & internet Internet. To move between listed networks, tap a network name. To change a network's settings, tap the network. Add a saved network Option 1: Wait for the network list to reload If the network you want isn't listed, but is nearby, wait for the list to refresh. Option 2: Add network Open your device's Settings app. Tap Network & internet Internet. At the bottom of the list, tap Add network. You may need to enter the network name (SSID) and security details. If the network you add is hidden or your router doesn't broadcast the network ID: Tap Advanced options. Under "Hidden Network," select Yes. Tap Save. Open your device's Settings app. Tap Network & internet Internet. Tap your Wi-Fi network Share. Your device will give you a QR code. To join the same network, have your friend scan the code with another device. Remove a saved network Open your device's Settings app. Tap Network & internet Internet. Touch and hold a saved network. Tap Forget. Post to the help community Get answers from community members Meet other Local Guides on the Local Guides Connect online forum. Here you can share stories behind your contributions and level up your contributions with tips and tricks from the community. You can also learn more about food, travel, and photography from around the world. Learn more about the Local Guides community. 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Export your Connect data Important: Media like photos, videos, and GIFs won't be exported. To get these, send an email request to local-guides@google.com. If you want to export your Connect data, make sure to do it before you delete your Connect account. Local Guides can export an archive of their data as a CSV file by following these steps: Go to Local Guides Connect. At the top right, click your Profile picture or Initial. Click Preferences Account. At the bottom, next to "Export your data," click Request archive. After the request has been completed, your file is available in "Notifications" next to your "Profile picture or Initial." The download link is valid for 48 hours. The data is compressed as a zip archive. Tip: If the archive doesn't extract when opened, use this tool. Post to the help community Get answers from community members

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